

Charging Your EV

How to set up your account, and
find and use charging stations.



The Mercedes me Charge Network

Mercedes me Charge enables access to one of the largest integrated charging networks nationwide.

Integrating nearly 100,000 charging stations, our charging network is constantly growing. By including ChargePoint,[®] Electrify America,[®] EVgo,[®] plus the Mercedes-Benz High-Power Charging network on a single platform, streamlining payment and charging session activation has never been easier.



If you need any assistance, please contact your dealer



Mercedes *me* connect

Unleash the full potential of your Mercedes-Benz.

To maximize the full potential of your Mercedes-Benz, you'll first need to register your Mercedes me connect account and link your vehicle to the Mercedes me connect app.

Once linked, activate all digital services, including **Mercedes me Charge**. If you have not downloaded the Mercedes me connect app yet, you can do so by using one of the QR codes below.



Android™



App Store®

Our growing, fully integrated charging network includes:



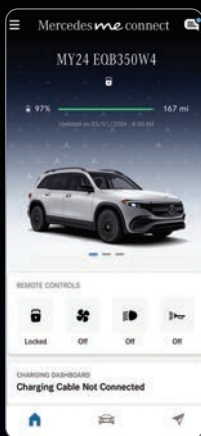
or call Customer Assistance at (855) 502-3851.

Activating Mercedes me Charge

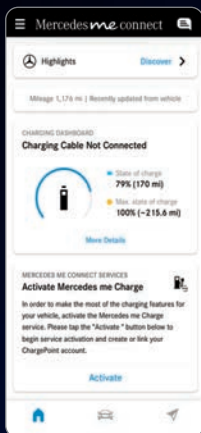
Activating Mercedes me Charge requires you to connect your account with our partner, ChargePoint.® This will allow you to access one of the largest integrated charging networks in the nation on a single platform.

Here's how to set up your account within the Mercedes me connect app:

- Click on “**Activate Mercedes me Charge**” and proceed by clicking on the “**Mercedes me Charge charging contract**” button
- If you don't see the “**Activate Mercedes me Charge**” tile, you can find more detailed instructions on our website with this QR code:



Scroll down



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Please Note:

All Mercedes me Charge benefits, including Plug & Charge, are only available after successful service activation.

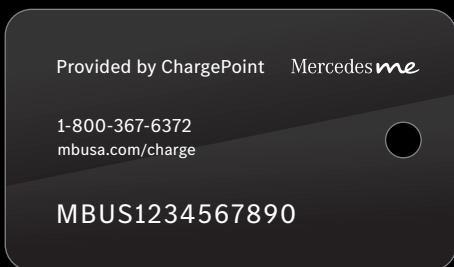


The RFID Card

During the registration process, we recommend that you enter your RFID card number (though this step is not required for registration). This key-sized card is included in your Welcome Kit, which can be found alongside the owner's manual.

The RFID card allows for easy authentication and payment at most stations.

The RFID card is **NOT** accepted at Electrify America stations.



or call Customer Assistance at (855) 502-3851.

Types of Charging

While your EV can go long distances without a charging stop, sooner or later, you will need a charge. Here are some options you can choose from:



LEVEL 1: 2-4 miles (range) per hour of charging. Slowest charging speed available. Not recommended unless no other option is available. Use a Level 1 cable to plug into a standard 120V household outlet to secure speeds of up to 1.9 kW.



LEVEL 2: 20-30 miles (range) per hour of charging. Available for both home charging and charging in public. This level lets you charge up to 9.6 kW on 40 amps for a full charge overnight.



LEVEL 3: (DC Fast Charging): The fastest method available. Station output can range from 50-400 kW. Your EV can charge from 10-80% in 30-35 minutes.



Please Note:

Consult your dealer, or [MBUSA.com/charge](https://www.mbusa.com/charge), for more information on your vehicle's peak charge rate, as well as the estimated time to charge.

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Finding a Charging Station

A quick search using the navigation system on the center display of your EV, or on the Mercedes me connect app, not only locates the charging stations near you but also shows icons that indicate their charging speeds:



**Less than
50 kW**



**50 to
149 kW**



**150 kW
and above**

Using Navigation with Electric Intelligence for long-distance travel:

If you are driving to a destination beyond your current range, the Navigation with Electric Intelligence feature will calculate a route that includes the necessary charging stops for you.



Using Battery Preconditioning to optimize charging time:

When using Navigation with Electric Intelligence, “HV Bat. Pre-Temp. Control” will automatically prepare the battery for the fastest possible charging speeds before you reach the station, reducing time spent charging.



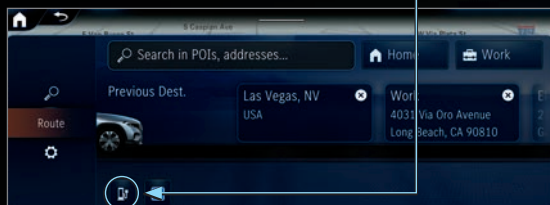
or call Customer Assistance at (855) 502-3851.

Finding a charging station using your MBUX center display:

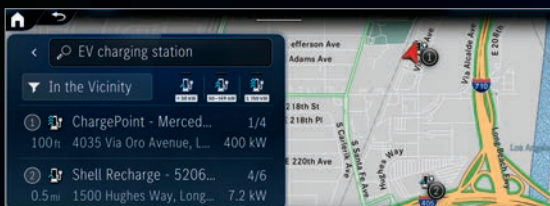
- Select **“Where to?”**



- Select the charging station icon



- Select **“In the Vicinity”** for advanced filtering options or press icons to filter for corresponding charging speed options



- Select the charging station

If you need any assistance, please contact your dealer

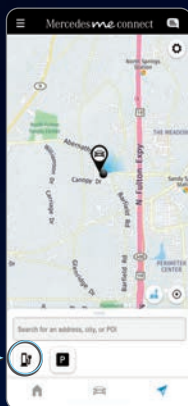
Finding a charging station with your Mercedes me connect app:


Select the charging station in your app and send the location to your vehicle.

- Select arrow icon to navigate to the map



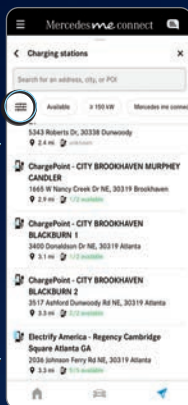
- Select charger icon to display charging stations in the map



- Optional: Change filter settings () to specify your search results, e.g., “Plug & Charge stations only”

- Select charging station from list

- Optional: Send charging station location to vehicle to start route guidance



or call Customer Assistance at (855) 502-3851.

How to Charge in Public

Initiate a charging session using Plug & Charge:

Plug & Charge is the easiest method of charging. Simply plug in your vehicle, and the charging station will process your payment and start charging.*

You can find stations with Plug & Charge via the filter settings in your navigation system or the Mercedes me connect app.

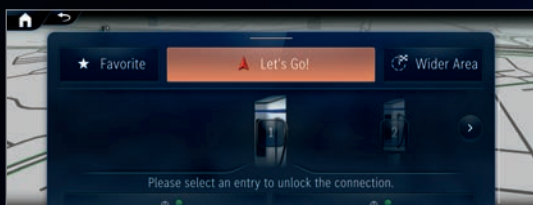
*2025 G 580e not available with Plug & Charge at launch. Please consult your dealer when a software update becomes available.

Initiate a charging session with your MBUX display:

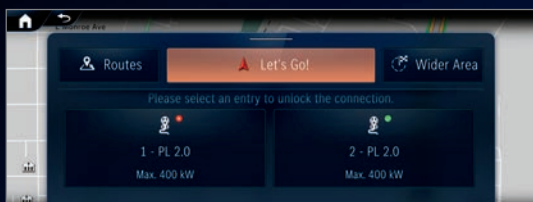
Select a charging location from the navigation.



Swipe up to see details of the charging location. Use the arrows to select the charging station where you want to charge. Ensure that the Charger ID matches the outside of the charging station.



For stations with multiple connectors, select the connector that aligns closest to your parking space.



Confirm and start the charging session.

Initiate a charging session with your RFID card:

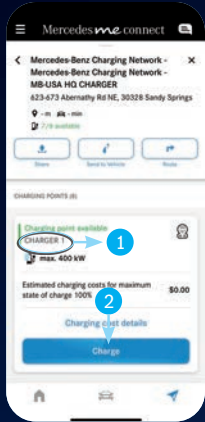
Once activated through Mercedes me Charge, the RFID card is a quick and convenient way to start a charging session. Simply hold the card to the marked area on the charging station. Please note that not all charging stations support RFID cards, specifically Electrify America.®



Initiate a charging session using your Mercedes me connect app:

You can use your Mercedes me connect app to start a charging session across all networks.

- First plug the cable into the vehicle*
- Open the charging location in your app
- Select the station ID **1** that is plugged into your vehicle
- Tap the “**Charge**” button **2** to activate the session
- Stop the charge by pressing the illuminated button next to the charging socket



*Some charging stations may require authentication before unlocking the charging cable.



Learn More

Scan the QR code for more information on how to initiate charging sessions.



For assistance, please contact your dealer or call Customer Assistance at (855) 502-3851.

Home Charging

The new Mercedes-Benz Wallbox is a convenient and connected charging solution to confidently recharge your vehicle at home.

The Wallbox is capable of charging up to 11.5 kW and can add up to 30 miles of range per hour for a full charge overnight. Paired with the Mercedes me connect app, you can remotely start and stop charging sessions, view your home and public charging history, as well as estimated costs, and enable access protection to secure access to your Wallbox. Additionally, the Wallbox is able to receive over-the-air updates, so new features can be added as they are developed.

Please contact your dealer to purchase the Mercedes-Benz Wallbox.



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